

OPERATIONAL RESILIENCE: RESPOND, ENHANCE, THRIVE

Global
Guides

Operational resilience is the next phase in the evolution of financial services regulatory policy.

Operational resilience is the ability to “prevent, adapt, respond to, recover and learn from operational disruptions”.

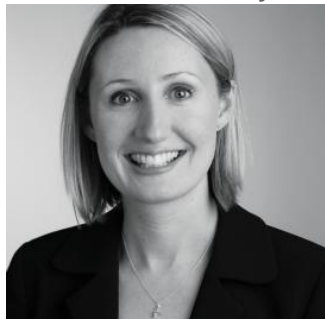
Regulators’ expectations are increasing – but it’s an evolution rather than a revolution; firms – more specifically firms’ senior managers – must “join the dots” across a range of practical risk management and governance activities. In an increasingly digitalised and complex world, disruption is inevitable and will affect the whole of the operation –financial, people, regulatory, structures, and systems.

To strengthen operational resilience, firms must prepare and mitigate for the impacts of future incidents. Building a framework that incorporates tolerances for internal and external triggers is fundamental to an efficient and sustainable business that can respond quickly to risks and pursue opportunities

To help you stay up to date, we have created this [interactive timeline](#) of global standards and key regulatory milestones across the UK, EU, Hong Kong and Singapore. Over the coming months, more financial centres will be added, so bookmark this page for easy access.

KEY CONTACTS

If you have any questions, or would like to know how this might affect your business, phone, or email these key contacts.



HANNAH CASSIDY
PARTNER, HEAD OF
FINANCIAL SERVICES
REGULATORY, ASIA,
HONG KONG
+852 21014133
Hannah.Cassidy@hsf.com

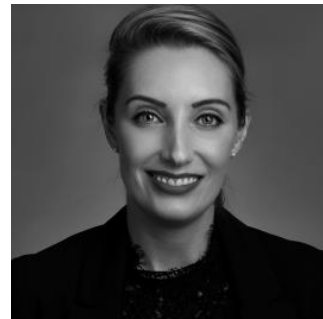


CAT DANKOS
REGULATORY
CONSULTANT,
LONDON
+44 20 7466 7494
Cat.Dankos@hsf.com



ANDREW PROCTER
PARTNER, LONDON

+44 20 7466 7560
Andrew.Procter@hsf.com



NATALIE CURTIS
PARTNER,
SINGAPORE
+65 6868 9805
Natalie.Curtis@hsf.com



LUKE HASTINGS
PARTNER, SYDNEY

+61 2 9225 5903
luke.hastings@hsf.com



CHARLOTTE HENRY
PARTNER, SYDNEY

+61 2 9225 5733
charlotte.henry@hsf.com



JOHN O'DONNELL
PARTNER, NEW YORK

+1 917 542 7809
John.ODonnell@hsf.com



LEOPOLDO GONZÁLEZ-ECHENIQUE
PARTNER, HEAD OF
FINANCIAL SERVICES
REGULATORY,
MADRID
+34 91 423 41 17
Leopoldo.gechenique@hsf.com

LEGAL NOTICE

The contents of this publication are for reference purposes only and may not be current as at the date of accessing this publication. They do not constitute legal advice and should not be relied upon as such. Specific legal advice about your specific circumstances should always be sought separately before taking any action based on this publication.

SUBSCRIBE TO STAY UP-TO-DATE WITH INSIGHTS, LEGAL UPDATES, EVENTS, AND MORE

Close