



## **LUCIA QUY** MANAGER

[Johannesburg](#)

Lucia is a Disputes Manager in Johannesburg's Alternative Legal Services practice.

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## **BACKGROUND**

Lucia holds a bachelor of laws degree from the University of South Africa, and is a qualified attorney in South Africa.

## **KEY SERVICES**

[Alternative Legal Services](#)

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## **EXPERIENCE**

The Alternative Legal Services (ALT) team supports various practice groups within the firm with large volume legal service delivery and providing cost-efficient solutions.

Lucia brings multi-disciplinary experience to her Disputes Manager role, including: legal technology, legal project management, process design & implementation, and operating within a lean team.

She has 14 years of practical legal experience in areas including: general commercial law, general civil & commercial litigation and alternative dispute resolution, conveyancing, construction & engineering law, mining, and health & safety law.

Lucia has worked in several areas of the legal sector, from various roles at top tier global law firms, to legal project management and building the business of a UK-headquartered law company.

She formed part of the Herbert Smith Freehills' winning team at the *African Legal Awards 2021*, in the category of Alternative Legal Service Provider Team of the Year.

Lucia's experience includes:

- managing large scale disclosure exercises in litigation or contentious regulatory.
- responsibility for project management, quality processes, pricing, cost reporting and managing budgets (including billing) and technology relating to document review and analysis capability.
- managing document review software, to effectively manage fee earning projects, including using predictive coding / technology assisted review.
- working with eDiscovery teams and external platforms, utilising document review software and other technologies to design workflows for review, quality control processes and to oversee and manage predictive coding workflows.