

# CEO MARK RIGOTTI ON HOW LEGAL OPERATIONS WILL ENABLE BETTER AND MORE INNOVATIVE CLIENT SERVICE DELIVERY

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Audio and Video

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Herbert Smith Freehills has launched its global Legal Operations function that brings together the firm's legal project management, pricing, legal process improvement, innovation and automation teams into a single unit to provide more effective and efficient services to clients and the firm's lawyers.

The new global Legal Operations function reflects the equivalent functions, where relevant, within clients' in-house legal teams, and creates a single point of access for clients and lawyers in need of these services.

Watch Mark Rigotti in this interview with James Ashton on how Legal Operations is key to accelerating change and offering clients the innovative solutions they need to thrive in today's technology-rich business world.

## KEY CONTACTS

If you have any questions, or would like to know how this might affect your business, phone, or email these key contacts.



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